

Standard Operating Procedure











Dealer Login Page

nter
ame
er k
μαξ
n de
r r

http://hyundaiinterpartsportal-ce.in



HyValue



Login

- parts portal login credentials.
- e & Password and Click on Submit Button.

Collaborate

to Lead

- button and you will be redirected to ge.
- etails download "SOP" available in Login Page

Customer Registration





To start Customer registration Click on HyValue Member tab on HyValue web portal Home page





Customer Registration

A HYUNDAI CONSTRUCTION EQUIPMENT INDIA

HyValue	Member Ma	ster			
	Show				
☆ Home	10 entries	~			
Rember HyValue Member	Sr No 🔺	Member Name 💠	Card Number 🜲	Contact Person 🗢	Contact Numb
L Invoice Master <	1	Test Customer 1	HCEI0772	Shreyas Joshi	7066005917
🔀 Download Reports 🛛 <	Sr No	Member Name	Card Number	Contact Person	Contact Numb
	Showing 1 to 1	l of 1 entries			
	4				
	4				

	InterParts	Add Membr	Collaborate to Lead
	Search:		Click on ADD MEMBER
mber 🗢	Status ≑	Operations \$	button.
7	Active	View	
nber	Status	Operations	
	Pr	revious 1 Next	



Customer Registration

	r
HyValue	Add Member
	Organization Name *
A Home	Contact Person Name *
K HyValue Member	
L Invoice Master <	Contact Number *
🔀 Download Reports 🧹	Email ID *
	Address*
	Submit

- Dealer Parts Manager should fill in all the details correctly 1.
- Organisation Name should be same as that on Invoice 2.
- Fill Active Email ID and Mobile number 3.
- 4. All the details are mandatory

NOTE:

HYUNDAI

INDIA

Incorrect Mobile number or Email ID can cause problem with registration as the Username and PIN is sent by the system on the mobile and Email ID only



InterParta	•	PARTS - HO



- 1. Regional team / HO team will accept or reject the customer after Checking.
- 2. Customer will get enrolled in the system after approval from Hyundai HO/RO.
- 3. Customer will get the login credentials for HyValue App on SMS and Email.



king. HO/RO. nail.





After Registration, Customer needs to install the HyValue App available on Android Play store and login using the USERNAME and 4 digit PIN received on Mail/SMS. <u>https://play.google.com/store/apps/details?id=com.hexaweaver.loyalticustomer</u>



Expectation from Dealer

Help the customer to install the and log in the HyValue App.

Customer HyValue App is available on Google Play store.

Get the enrollment done by providing active assistance to customer.





Dealer Login Page

nter
ame
er k
μαξ
n de
r r

http://hyundaiinterpartsportal-ce.in



HyValue



Login

- parts portal login credentials.
- e & Password and Click on Submit Button.

Collaborate

to Lead

- button and you will be redirected to ge.
- etails download "SOP" available in Login Page



Select Application (Inter Dealer Parts Portal / HyValue)





Enter







Collaborate to Lead





Enter

Download SOP-HyValue 🛓

You can download the SOP for HyValue here









Customer Activation

Web Portal

Dealer can activate an customer through Inter Parts Web Portal or HyValue Mobile App.

A HYUNDAI CONSTRUCTION EQUIPM	ENT
Dealer Parts Portal	
Login	
Jser Name	
Enter User Name	
Password	
Enter your password	Ø
Password should be minimum 6 characters	
Submit	
Forgot Password ? Register	SOP

<u>NOTE:</u> <u>Customer needs to purchase some parts within 30 days to get activated, or his</u> <u>enrollment/registration will get cancelled automatically.</u>



Mobile App

6:08 AM 0.5KB/s 🖄	, 💿 hı. lin. ⁸ 🖼
HYUNDA CONSTRUCTION EC INDIA HyValue Deale	QUIPMENT
Login	
Login Id	
Password	Ø
Sign In Forgot Password?	

Expectation from Dealer

- Dealer Parts Manager should follow up the customer for Activation.
- Customer will be <u>activated after first</u> <u>transaction recorded in</u> <u>the HyValue .</u>



- Click on Add Invoice menu
- Fill in the form • fields and click on submit.

Parts and Lubes amount should be Hyundai List Price (HLP)

HyValue

	Key in Sales Da	ita	Collaborate
		InterParts 🌲 🔒 PARTS – HO	Web Portal to Lead
HyValue	Add Invoice	View Invoice	
 Home Invoice Master Add Invoice Add Invoice Download Reports 	Enter Card Number *	Customer Profile Card No.: Name: Nobile No.: Enrolled on: Activate card Before: Activated on: Validit up to:	Customer Profile & Applicable Discount.
	Enter Part Amount *	Discount on Lubricants :	
	Enter Lubricant Invoice Amount *	Parts and Lubes Invoice am should be invoice value wit	ount hout tax



Total / Pending / Approved / Rejected Invoices

alue	03-Fe	b-2020	▼ 03-Mar	-2020	Submit			
	Show							Search:
	10	Ψ						
ome	entries							
voice Master 🔍	Sr No ▲	Org Name \$	Invoice Number 🗘	Invoice Date 🗘	Invoice Amount 💠	Invoice Status ≑	Invoice Hardcopy 🗘	Operations ≑
dd Invoice	1	Test Customer 2	dgsgsh	2020-03-03	16800.00	Pending	Pending Dispatch	View Details Edit Edit pho Delete
	2	Test Customer 1	twhsgs	2020-03-03	8500.00	Approved	Not Required	View Details
ownload Reports	3	Test Customer 1	zadfe	2020-03-03	9000.00	Pending	Not Required	View Details Edi: Edit pho Delets
			In	No need	to dispato Non-Claim	h Hard co able tran	opy of sactions	

HyValue



- Select date range ('From' and • 'To' date) and submit to view invoice transactions details.
- By default Past one month \bullet
 - transaction shown on screen.
- Hard Copy of Claim form and \bullet Invoice to be sent to Hyundai

for Claimable transactions

<u>only.</u>

Click on View details button to view the invoice details.



HyValue

Invoice Details

	Invoice No. Date - 20 Fe	PUNE/19- b. 20	20/4809	Status -	Pending		oyalty Points 7	2020-
Home	Category	HLP Amount	INVOICE Amount	HCEI Share	Dealer Share	Dealer Special Share	Total Discount	
Invoice Master <	Part	720.00	720.00	0.00 (0.00 %)	0.00 (0.00 %)	0.00 (0.00 %)	0 (0 %)	
	Lubircant	0.00	0.00	0.00 (0.00 %)	0.00 (0.00 %)	0.00 (0.00 %)	0 (0 %)	
	Total	720	720	0 (0 %)	0 (0 %)	0 (0 %)	0 (0 %)	





- Click on **View Details** button (Highlighted in red bordered box in previous screen) you will be redirected to Invoice details page.
- Invoice Details Invoice

 number , Earned Loyalty
 Points , Invoice Amount and
 Invoice Image etc.



HyVa

Download Total Transactions Report

	т	
	Download All Transaction r	report
	From Date	To Date
	23-Dec-2019	23-Jan-2020 Downloa
🔒 Home		
📙 Invoice Master 🧹 <		
📈 Download Reports 🗸 🗸		
🛨 Total Transactions		
	© 2018	
ue		









Login

6:08 AM | 0.5KB/s 🖄

Ø



HyValue Dealer

Login

Password	
	Sign In
	Forgot Password?





- Login using Inter parts portal login credentials.
- Enter User Name & Password and Click on **Sign in** Button.







Scan HyValue Card

QR code

HyValue



Scan QR Code



Enter Loyalty Card No

Submit



- Scan QR Code from customer HyValue app.
- If there any issue **found** while scanning, in that case enter HyValue card Number and click on Submit button.

Note – Customer needs to purchase some parts within 30 days to get activated, or his enrollment/registration will get cancelled automatically.



HyValue

Add Invoice Detail





- Ċ
- After Scanning QR Code or submitting HyValue ulletcard number, Enter invoice details with invoice photo (**Click on** Invoice **Picture** button)
- Discount applicable on Parts & Lubes for a ulletcustomer can be seen as in highlighted box.

Parts and Lubes amount should be Hyundai List Price (HLP)



Transaction List

	0000		0.0
1	6:09 AM 1.9KB/s 👰		89 #anti anti 20
		QUIPMENT	ር
	Invoice No. Amount Date Hard Copy	: sachin123 : ₹ 7000.00 : 2020-01-23 : Sent	Approved
	Invoice No. Amount Date Hard Copy	: img001 : ₹ 22500.00 : 2020-01-20 : Pending	Pending
	Invoice No. Amount Date Hard Copy	: 12569aa : ₹ 2532.00 : 2020-01-20 : Pending	Pending
	Invoice No. Amount Date Hard Copy	: gssm1458 : ₹ 2255.00 : 2020-01-20 : Pending	Pending
	Invoice No. Amount Date Hard Copy	: mgss1235 : ₹ 123653.00 : 2020-01-20 : Pending	Pending
	Invoice No. Amount Date Hard Copy	Data received Pending	Pending
	Invoice No. Amount Date	: mm123456 : ₹ 83904.00 : 2020-01-20	Pending



Click on row for view details of invoice



Invoice Details

.111 .11 🛜 👎 3:32 PM | 0.0KB/s 🖄 \leftarrow Hard Copy : Pending Invoice No. : gssm1458 Member Name : Test Customer_Chaitanya : Pending Status :₹1000.00 Parts Amount Parts Discount :₹100.00 Lubs Amount :₹1255.00 :₹87.85 Lubs Discount Part Hyundai Share :₹50.00 Part Dealer Share :₹50.00 Lubs Hyundai Share :₹ 37.65 :₹50.20 Lubs Dealer Share

Click here to download invoice...

		Contraction of the				
14		Inesis	n.760 i	10-05/40		
Reservationed Mittheil Latter Description Tail (Applied		Departies	n. Rufus (n. 73394 (RA/Bus/I CARH	eeuw.	
Consequence 1 Observation Table (Machine'		Marchi Chafait Pacitori	- No. 6. (H)	100 Telever 2006 / 34 800 / / 8	ESCHARGES	10 MG
Party GET No : STRUMPLA		Over \$2	W Ma I Z	AULTYPE	IN ALL PARTY	
6.Au Pottes Ba	and share	-	-	-	Kata	Annes
3 milliopete and	NO DISCOURT DAY 1 JUN.	2714	10.00	1.94	#5(4.00	100.0
Annual Is Wrote Free Proceed Electric Serie	n Faam on			Reality	(Talue)	400A. 21.
need block methodological boosty boo	n Fuquen priy			Ruit Long Dr P An	Walker / Margari Margari (Margari)	4334. 21. 5. 5.
mount is torus Proj thousand Security Secu- Argument Terring July cells to \$25202.00	en Progenet serity encoded the 1281 All K Land			Section Sectio	(Yolice) Scause) Margan) Scause) Scause) Scause)	4004. 21.1 9. 10.7 10.7 10.7 10.7
Annual In Kenny The Hancieron Sacons Sacons Annual Sacons Annual Net	en Proposet series antenia foi 1281 de 141	Annual Market		Radia Long Di Radia Radi	Varies : Society : Society : Starget	4004. 21. 36. 37. 387. 387. 387. 387. 387. 387. 387.
Annual In Knop Projektion County State Registered Form 1 April 2019 Registered Form 1 April 2019 Registered Form 2019 Registered Formation (County State Registered Formation (County State)) (County State))	en Rugaese peny consult No. 1281 di R. Kupit 201 di R. com-roursed No. 19				Value : Social Statutes : Social Statutes : SOLID : SO	4004. 21. 36. 387. 8 8877.
Marinet In Mergin Projection Science (Science (Science Pageware (Science (Science (Science (Science Pageware (Science (S	en Fuggenes persy consist fa 1361 die 8 kanh 2013 die kanh narmal fa 3 387 July 1027 in Na an Au	Aparton 1 10 10	1	Room In Long ID A 40 A 40 B 10 B 10 B 10 B 10 B 10 B 10 B 10 B 1	Value / Balance	4334. 25. 36. 3877. 18877.
Product In North A Pro-Structured Sciences Silver Ascenes I Alexandro Andreas Ascenes I Alexandro Andreas	nn Rugaess priny coinead No. 1016 J M. K. Isani M. J. J. J., Solid Y. Is an Ag 2017 J N. Isani Ya.	1000 mm	à/	Roote Long Dr P & Co An An An An An An An An An An An An An	Welver / Welver / Welver / Welver / Robert / Robert / and Off / an	E allenaré







A HYUNDAI CONSTRUCTION EQUIPMENT

HyValue

Invoice Details

Deale Date :	r No : r Name : :				HyValue			YUNDAI
Sr no.	Retail Invoice No.	Date	Customer Name	Parts Value in HLP (H)	Discount %	Discount Amount (D)	Invoice Value (with Taxes)	Claim value (Will vary for custome
	<u>Dealers Si</u>	gnature						
	Dealers Si	gnature For HCEIP	LUSE	Yes / No]			
	Dealers Si	gnature For HCEIP	LUSE	Yes / No				
	Dealers Si Invoices Ver Value Claim	<u>For HCEIP</u> ified : ed verified	L USE d:	Yes / No				
	Dealers Si Invoices Ver Value Claim (If "No", clai	For HCEIP ified : ed verified ms to be re	L USE d: eturned to dealer v	Yes / No with reasons)				



- Claims to HO should be raised in the format as shown.
- Claims should be physically dispatched to HO in 1st week of every month.
- Claim format can be downloaded from portal home page.

